The ReStore Report July 2021

**Donations and Sales –** July Sales $82,745.46 Round up change donations $444.09 Total ThriftCart transactions 2776

Donations remain active but are down in quantity and quality. Major donors like McCreary Modern are still struggling with pandemic shortage issues, and staffing. We have staff openings available. Both are warehouse positions, if you know of someone interested in summer part time or full-time opportunities, please have them contact Rick or me for more details. Despite these challenges the store still had one of its best months ever.

**Volunteer Needs** - <https://habitatcatawbavalley.org/restore/volunteer/> We have volunteer opportunities open throughout the week. Any “regular” volunteers, individuals who comply with our covid safe protocols and can commit to a regular schedule of a few hours each week, are welcome.

**Cashiers**

All you need are some basic math skills, cash register skills, and a smile. Okay so it’s a little more detailed than that, but not by much. Customer service, phone answering, and greeting are important along with “understanding” how the store works. It’s not just about handling money. This is the last interaction with the customer, and we want them to leave smiling and happy with their purchase. No worries, this position comes with constant training. There are two shifts daily: 9:45am to 1:30pm, and 1:15 to 5:00pm.

**Merchandising and Customer Service**

It’s a retail space so always in flux. A constant organizing vigil must be maintained. Our mantras…If I can’t get to it, I can’t sell it! Believe in our donations… keep them clean, organized, and attractive! All areas of the store from hardware to construction, appliances to housewares, home furnishings to office need daily attention. Again, it’s simple and we’ll help (some pieces are difficult to move around, and you’re not Superman). Here’s a benefit. You get to interact with customers too! If you’re working/moving/organizing they will have questions. Open shifts of a few hours or more daily.

**Pricing and Stocking**

If you’ve ever wondered how we come up with our pricing? Here’s your chance to learn our secrets. Not everyone gets to carry…a black sharpie. Of course, to price donations, you sometimes must help receive donations too. No worries…we’ll teach and guide you along this greatest of ReStore mysteries. Whew! Now that it’s priced it needs to hit the sales floor. Knowing the areas of the store and organizational skills really help. Everything has a place, like things with like things, I think you get the idea.

Open shifts of a few hours or more daily.

**Warehouse Receiving and Loading**

Truly the backbone of the store… get it? Lots of lifting, pushing, pulling, carrying, unloading, loading, cleaning, and sorting, I’m tired already. But that’s what keeps the store moving.

Open shifts of a few hours or more daily!

**Social Media Guru**

Enjoy browsing and posting FB and Instagram? Like shopping the ReStore? Love supporting Habitat? Here’s something right up your alley. Help us tell our story.

**ReStore Schedule** Open to the Public Tuesday through Saturday 10am to 5pm. Mondays are workdays for volunteers and staff. Donation Drop offs Monday through Saturday 10am to 4pm Free Donation Pick Ups Tuesday through Saturday Call 828-327-7467 or go online <https://habitatcatawbavalley.org/restore/donate/> to schedule.