

NC Expanded COVID-19 unemployment benefits



strength
stability
shelter

What's New & How to Apply

What's New

- *If you lose your job or have your hours reduced as a result of COVID-19, you are eligible for benefits*
- *The one week waiting period has been waived*
- *The requirement that you demonstrate you are looking for another job has been waived*
- *You may now apply remotely by phone or online – the in-person interview has been waived*
- *Employers: while typical mandates require the employer to pay the unemployment benefit for former employees, this will not be required in cases related to COVID-19*

How to Apply

- *The fastest way to file a new claim is online at <https://des.nc.gov/>*
- *If you don't have access to a computer, you can file over the phone by calling 888-737-0259*
- *Be certain to indicate COVID-19 as the separation reason if filing a claim online.*

Who is Eligible?

The NC Commerce website stresses that it is impossible to pre-determine eligibility, and only a processed application can assess qualification. However, if you are a full or part-time worker experiencing the following circumstances as a result of COVID-19 measures, you may be eligible to receive benefits:

- *Laid off work*
- *Hours reduced*
- *Employer went out of business*
- *Employer shut down operations temporarily due to sick employee (no sick leave or paid time off received)*
- *Directed by a medical professional or public health officer to quarantine even if you aren't experience symptoms and your employer doesn't offer paid time off*

ADDITIONAL RESOURCES

des.nc.gov/need-help/covid-19-information

files.nc.gov/des/filing-for-unemployment-due-to-covid-19-tip-sheet_mar26.pdf

des.nc.gov/need-help/covid-19-information/covid-19-information-individuals

des.nc.gov/need-help/covid-19-information/covid-19-information-employers